TERMS AND CONDITIONS

Registration
You can register online at stikk.education/register. Once we have processed your registration, applicants will be informed about the outcome, and ONLY successful applicants will be invited for an interview. Once you have passed the interview successfully, we will send you a confirmation email with an electronic invoice. Your place is guaranteed once payment has been received.

Payment
Payment must be made at point of purchase and can be made via:

- **Account Holder:** STIKK
- **Address:** Prishtina, Kosovo
- **Account No.:** 1110-289774-0001-07
- **Name of Bank:** ProCredit Bank – Kosovo
- **Bank Address:** Mother Teresa 6, 10000 Prishtina, Kosovo
- **Swift Code:** MBKOXKPR

Please quote invoice number in any correspondence.

Fees
The total fee for attending one training profile is **200 EURO**, which is only 10% of the total price of **2,000 EURO**, since this year our training programme is supported by donors.

Joining instructions
Joining instructions including outline of the day, venue details, and material details will be issued approximately one week prior to the course. If you have not received your joining instructions three days prior to the training course, please contact the responsible Training Coordinator.

Cancelling your place
For cancellations made in writing the following refunds will apply:
- Over 20 days before the event, a full refund of course fees;
- Under 20 days or less before the event, no refund.

Non-attendance
If you fail to attend the course on which you are booked without giving prior notice to the responsible Training Coordinator, we will be unable to refund the course fees or offer a transfer.
Equipment usage
Participants of the training programme are responsible to fully and comprehensively insure the Equipment against damage. In case of equipment damage from the side of the participant, the full amount will be requested as compensation.

Internship
Besides attending all the modules, participants must also undergo an internship, which will successfully complete the participation in the training programme.

Cancellation by the STIKK Education
Where circumstances dictate, STIKK reserves the right to alter published programmes, trainers, fees or venues without prior notice. In the event of a course being cancelled, a refund of the course fee will be made, but no compensation will be paid for any additional costs incurred.

Venues
Details of the specific venue will be sent in the joining instructions for all training courses.

Dress code
There is no dress code; however, most participants choose to wear casual clothing. Due to variable temperatures of air conditioned rooms, layers are advised.

Liability
STIKK does not accept responsibility for anyone acting as a result of information or views expressed on its training courses including course material. Opinions expressed are those of individual trainers and not necessarily those of STIKK. Participants should take professional advice when dealing with specific situations.

Prevailing terms and conditions
Please note that this and all other STIKK Education pre-contractual documentation shall not constitute an offer. All services provided by STIKK are on the basis of STIKK Education’s terms and conditions and if you wish to engage any STIKK Education services we shall only provide them if you accept the STIKK Education Terms and Conditions.